

KEEPING YOU SAFE *(updated 24th December 2021)*

iFLY Downunder

What we will do:

- Keep a sign on the front door asking you not to enter if you have experienced flu like symptoms.
- Mark the floor to provide clear directions on where you should go.
- Move seating to be 1.5m apart in the viewing gallery.
- Wipe down areas of high usage between customers with hospital grade cleaner.
- Regularly wipe down areas of low-medium usage with hospital grade cleaner.
- Wipe down all flight gear between customers with hospital grade cleaner.
- Provide hand sanitiser for customer and staff use.
- Ensure our staff are fit to attend work and do not have any flu-like symptoms.
- Ensure any staff tested for COVID-19 remain off work until test results are back, even if they feel better.
- Ensure all staff wear a facemask.

What we ask you to do:

- You must wear a facemask upon entering the premises. Children 12 years and under are exempt but are encouraged to wear masks where practicable.
- Ask that you reschedule your booking if you feel unwell or have been in contact with a known COVID-19 case, or if you have had a covid test and are aware awaiting results.
- Ask that you book your flight online or purchase gift vouchers online before arrival.
- Ask that you pre-purchase media before arrival to avoid touching the kiosks on site.
- Ask that you complete the online waiver at home prior to arrival.
- Ask that you bring your own lace up shoes and socks, so you don't need to hire ours.
- Ask that you keep spectators to a minimum and know they may be turned away if we reach capacity.
- Ask you to wash your hands before training commences.

For Professional Flyers:

- If you are a professional flyer, we ask that you bring your own gear including a full-face helmet.
- You must wear a facemask upon entering the premises. Children 12 years and under are exempt but are encouraged to wear masks where practicable.

iFLY Gold Coast

What we will do:

- Keep a sign on the front door asking you not to enter if you have experienced flu like symptoms.
- Mark the floor to keep 1.5m apart and provide clear directions on where you should go.
- Move seating to be 1.5m apart in the viewing gallery.
- Monitor our class sizes to keep customer numbers in the building below 100 (or 1 for every 4m²)
- Swap our high fives for shakkas!
- Wipe down areas of high usage between customers with hospital grade cleaner.
- Regularly wipe down areas of low-medium usage with hospital grade cleaner.
- Wipe down all flight gear between customers with hospital grade cleaner.
- Provide hand sanitiser for customer and staff use.
- Ensure our staff are fit to attend work and do not have any flu-like symptoms.
- Ensure any staff tested for COVID-19 remain off work until test results are back, even if they feel better.
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